High School Counselor FAFSA/CADAA Toolkit for Students Experiencing Homelessness
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Introduction

Historically, students experiencing homelessness have completed the Free Application for Federal Student Aid (FAFSA) or, in the case of undocumented homeless students, the California Dream Act Application (CADAA), at a rate much lower than that of other high school seniors. With education a key driver toward financial stability in adulthood, and receipt of financial aid crucial to enrolling and persisting in college for youth from low-income backgrounds, it is vitally important that homeless students receive specialized support to ensure they have the same access to financial aid as their peers.

Successful completion of the FAFSA or CADAA is the single most important step in ensuring students experiencing homelessness receive financial aid and subsequently enroll and persist in college, including career and technical education programs. Data show that 90 percent of high school seniors who complete the FAFSA go on to enroll in college within 12 months compared to just 45 percent of seniors who do not.

Did You Know?

In 2019–2020, 19% of all children experiencing homelessness in the United States were in California.

High school students represent 30% of all homeless youth in California schools.

Homelessness is associated with an 87% greater likelihood of dropping out of school. At the same time, the highest risk factor for youth homelessness is the lack of a high school diploma or GED. Youth without those basic educational credentials are 4.5 times more likely to experience homelessness than their peers.

UNIQUE CHALLENGES HOMELESS STUDENTS FACE

Many homeless youth also experience homelessness with their families. A study of homeless and formerly homeless youth found that 47 percent of youth experienced homelessness both with their family and on their own.

While there are many factors leading to homelessness, youth often experience trauma and lack of family support, which can impact their emotional and educational development.

In addition to the lack of family support and awareness of resources, a Government Accountability Office (GAO) report found that homeless youth face many barriers accessing federal financial assistance while trying to pursue college. Burdensome program rules, extensive documentation, and limited academic preparation can impede access to aid for homeless youth.
Counselors are a vital part of every student’s school experience. As students begin to seek guidance on postsecondary opportunities and how to pay for college, it is imperative that school counselors provide them with information and support throughout the application process. Research indicates that high school juniors who met one-on-one with counselors were 6.8 times more likely to complete the FAFSA. Counselors can be particularly instrumental in identifying the needs of students who are homeless and ensuring they receive targeted college and career guidance, thus addressing the inequitable college outcomes that most homeless students experience.

Beginning in the 2022-23 academic year, local education agencies are required to confirm that all 12th graders have completed financial aid applications unless they explicitly opted out or are otherwise exempt (Education Code Section 51225.7; AB 469). The Multi-Tiered System of Support (MTSS) Framework can provide helpful guidance in conceptualizing the individual level of support students experiencing homelessness need to successfully complete financial aid applications in light of this new requirement.

**How Can You Help?**

**Access to FAFSA/CADAA and Financial Aid Resources (AB469)**

**Collaboration and Consultation**
(Student, Homeless Liaison, School Counselor)

**Informational Small Groups**

**Warm Handoffs to College Connections**

**1:1 Application Assistance**

**Multi-Tiered System of Support for Students Experiencing Homelessness**

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**Per AB 469** (Education Code Section 51225.7), high schools are now required to confirm FAFSA or CADAA completion for their high school seniors and direct them to appropriate resources and support. Most students will benefit from general information, workshops, and resources to assist with financial aid. However, given the unique challenges faced by youth experiencing homelessness, it is likely they fall under Tier 2 and Tier 3 and will need individualized and tailored application assistance to ensure that they can access financial aid.

Many students experiencing homelessness do not receive adequate guidance around college and career planning. It is recommended that counselors collaborate and consult with the youth’s team (e.g., homeless liaisons, case managers, etc.) to create an appropriate plan. It is best practice to assess the student’s needs and develop an overall plan to reach their college and career goals. Additionally, informational small groups can be a helpful method to provide targeted resources and information to special student populations, such as students experiencing homelessness, if the student is comfortable with being identified as such while amongst their peers.

For even a smaller group of students, including those experiencing homelessness, there is a need for high-touch, individualized assistance with completing their applications for financial aid. Some may not want to self-identify as a homeless youth in front of their peers in a workshop setting; others may need personalized assistance to ensure they qualify for independent student status on the FAFSA/CADAA. Submitting the FAFSA or CADAA, however, is just one step in the process. Students experiencing homelessness often require individualized assistance with other key steps in the college matriculation process such as applying to college and getting connected through a warm hand-off to campus-based support programs and resources such as basic needs centers, on-campus housing, and priority registration. Remember that due to the trauma many youth have experienced, there may be underlying fears, doubts, and worries about pursuing postsecondary education. Be persistent and consistent with encouraging and motivating youth about their potential to realize their dreams.
DEFINITIONS

1. Homelessness:

lacking fixed, regular, and adequate housing including students who are:

• Staying with other people temporarily due to loss of housing, economic hardship, or a similar reason (i.e., “couch surfing”)

• Living in motels, hotels, trailer parks, or camping grounds due to the lack of alternative adequate accommodations

• Living in emergency shelters

• Living in a car, sleeping outside, or staying someplace not normally meant for human habitation

• Living in substandard housing (e.g., inadequate sanitation, lack of water, lack of heating, unhealthy infestation of vermin or pests, fire and structural hazards, unsafe ventilation, and inadequate weather protection) or in housing that doesn’t meet local building codes or the utilities are turned off

2. Unaccompanied Homeless Youth:

Youth under the age of 24 who are not in the physical custody of (i.e., living with) a parent or guardian and who lack a fixed, regular, and adequate nighttime residence. Unaccompanied homeless youth are considered independent students and do not need to include parental information on the FAFSA or CADAA.

NOTE: A student living in any of these situations and fleeing an abusive parent may be considered homeless even if the parent would provide support and a place to live.
Aaron is a sophomore in college and is working full-time living paycheck to paycheck. He shares a one-bedroom apartment with a friend and contributes to the expenses, but his name is not on the lease. Aaron just found out that he’s being let go from work in the next two weeks and without the job he will not be able to pay his friend. While he and his friend are buddies, he worries that at any time his friend can kick him out and he will not have a place to live. In this situation Aaron is at risk of homelessness and self-supporting and would be considered an independent student.

4. Accompanied Homeless Youth:

Youth under the age of 24 who lack a fixed, regular, and adequate nighttime residence and are in the physical custody of (i.e., living with) a parent or guardian. When filling out the FAFSA/CADAA, students who are homeless and living with a parent or guardian will fill out the FAFSA/CADAA as instructed. The student would not be considered an independent student and would need to include their parental information on the FAFSA/CADAA.

EXAMPLES

Bryan and his mother had to flee from their home after experiencing domestic violence. His mother called the local domestic violence shelter but there were no beds available. Thankfully, Bryan’s aunt said they could sleep in her living room for a while until they figure out a permanent option. Bryan and his mother are staying temporarily with his aunt, but they could be asked to leave at any time. Bryan is an example of an accompanied homeless youth and therefore is not considered independent.

Jane is 16 and living with her immediate family and some extended family members in a crowded one-bedroom apartment. Most of the time there is no room to do homework and the apartment is filled with food, trash, and other items. Although it is crowded, Jane is thankful to share an air mattress with her cousins. These conditions would be considered substandard housing and Jane is an example of an accompanied homeless youth and therefore is not considered independent.

Ebony experienced a devastating fire which destroyed her home. After the fire, Ebony’s family applied for FEMA assistance and were approved for temporary housing in a FEMA trailer while they worked to make repairs or rebuild their home. Ebony’s FEMA trailer is considered emergency housing and she is considered an accompanied homeless youth, and therefore is not considered independent.

3. Unaccompanied Youth + Self-Supporting AND at risk of homelessness:

Youth under the age of 24 who are paying for their own living expenses, including housing, AND have housing which may cease to be fixed, regular, and adequate. If they are also unaccompanied (not in the physical custody of a parent or guardian) these students are considered independent students and do not need to include parental information on the FAFSA/CADAA.

EXAMPLES

Taylor is a senior and they recently came out to their parents as trans. Their parents kicked them out but they used the money they had saved to rent a room in town. While attending high school, working enough hours has been difficult and Taylor is unsure if they will make rent at the end of the month. They were late last month and their landlord let them know it could not happen again. Looking at their work schedule, it appears that Taylor will likely be facing the beginning of an eviction process at the end of the month. With this information, Taylor is at risk of homelessness and self-supporting and would be considered an independent student. They would not need to include parental information on their FAFSA/CADAA.

Katherine was kicked out of her home before her senior year of high school. With nowhere else to go, she began sleeping in her car and would get to school early to use the showers and get ready for school. She remains one of the top students in her class and is involved with many extracurricular activities. Katherine would be considered an unaccompanied homeless youth.

Damien is a high school senior whose mother moved in with her boyfriend after being evicted from their home. Unfortunately, there wasn’t room for Damien and he was left with nowhere to go. Damien called his pastor to ask for help. His pastor said that he had a spare bedroom and that Damien could stay with him so he could finish high school. Damien moved in and even though he doesn’t think his pastor would kick him out, he knows his Pastor could choose to ask him to leave at any time. Damien would be considered an unaccompanied homeless youth.

Jane is a junior in high school. She does not have a strong relationship with her parents. Her parents have a history of drugs, and she and her younger brother have experienced abuse in the past. Jane’s boyfriend’s family has offered to take Jane and her brother in for the rest of the school year. Jane and her brother are considered unaccompanied homeless youth.

Jane is thankful to share an air mattress with her cousins. These conditions would be considered substandard housing and Jane is an example of an accompanied homeless youth and therefore is not considered independent.

THE TOP STUDENTS IN HER CLASS AND IS INVOLVED WITH MANY EXTRACURRICULAR ACTIVITIES. KATHERINE WOULD BE CONSIDERED AN UNACCOMPANIED HOMELESS YOUTH.

High School Counselor FAFSA/CADAA Toolkit for Students Experiencing Homelessness
FAFSA/CADAA Screening Tool for Homeless and Foster Youth

The FAFSA/CADAA Screening Tool for Homeless and Foster Youth is a tool to help counselors and other school staff identify if students are experiencing homelessness or in foster care before they fill out the Free Application for Federal Student Aid (FAFSA) or California Dream Act Application (CADAA). Follow these steps and ask your students these questions to identify if they are independent students, meaning they do not need to include their parental information on the FAFSA/CADAA.

Before you begin this assessment, please review and state the mandated reporter confidentiality statement (e.g., “As we go through these questions, I want to give you a reminder that I’m a mandated reporter, which means I’m legally obligated to report any signs of abuse or neglect to appropriate authorities immediately.”)

If you have questions about the criteria or process to report suspected child maltreatment, please consult with your local county child abuse hotline.

1. At any time since you turned 13, were both of your parents deceased, were you in foster care, or were you a dependent or ward of the court?

   This means that you were removed from your home and placed in the care of a resource or foster parent, group home, residential treatment center, or relative caregiver through a court order.

   **IF YES** You will qualify as an independent student. END QUESTIONS HERE.

   Note for Counselors: If the student has experienced foster care after their 13th birthday and has also experienced homelessness, it is recommended that they select the option above before answering the questions about homelessness. To learn more about completing the FAFSA or CADAA with foster youth, see here.

   **IF NO** Move to question #2.

2. Does someone other than your parent or stepparent have legal guardianship of you, as determined by a court in your legal state of residence?

   This means that you have a legal guardian who is not your parent or stepparent. It is important to note that the guardianship must have been granted through the court.

   **IF YES** You will qualify as an independent student. END QUESTIONS HERE.

   Note for Counselors: Neither legal guardians nor foster parents (resource parents) are considered parents when completing the FAFSA. If the student is in a legal guardianship, they can qualify for independent status.

   **IF NO** Move to question #3

3. Do you live in any of the following situations?

   - Staying with other people temporarily due to loss of housing, economic hardship, or a similar reason (i.e., “couch surfing”)
   - Staying in an emergency or transitional shelter
   - Staying in a motel, campground, car, park, abandoned building, etc.
   - Staying in substandard housing (e.g., inadequate sanitation, infestation of vermin or pests, lack of water/heating, etc.)
   - Self-supporting and at risk of being homeless*

   **IF YES** You will qualify as an independent student. END QUESTIONS HERE.

   **IF NO** Move to question #4

   Note for Counselors: If the student has experienced foster care after their 13th birthday and has also experienced homelessness, it is recommended that they select the option above before answering the questions about homelessness. To learn more about completing the FAFSA or CADAA with foster youth, see here.
Are you living with a parent or guardian?

**IF YES**
You are considered an accompanied youth. You will fill out the FAFSA/CADAA as directed and answer “no” to the homeless questions on the FAFSA/CADAA. You will need to include parental information on the FAFSA/CADAA. You should still reach out to the institutions you are interested in to see if there are resources, services, and scholarships for homeless youth. END QUESTIONS HERE.

**IF NO**
You are considered an unaccompanied youth. You meet the McKinney-Vento definition of homelessness and should be connected to appropriate and available resources. You will qualify as an independent student. Move to question #5.

Do you know your McKinney-Vento liaison?

**IF YES**
You should request a letter from the liaison verifying you are an unaccompanied homeless youth. A copy of this letter should be sent to you and the institutions to which you are applying.

**IF NO**
Counselor should identify the student as unaccompanied homeless and send the referral to the McKinney-Vento/homeless liaison. Explain the McKinney-Vento program to the student, including the services and supports for which they are entitled. Connect the student with the McKinney-Vento liaison and ensure the student receives the homeless determination letter for the FAFSA/CADAA. For more information on resources for homeless students or to identify the local homeless liaison, visit this page on the California Department of Education website.
The FAFSA and CADAA forms are released October 1st for the subsequent academic year. Students, particularly those attending four-year institutions, are encouraged to complete their applications before the March 2nd priority deadline to receive the maximum award possible, including institution-based aid and Cal Grant awards. However, students attending a California Community College can still submit a FAFSA or CADAA until September 2nd to be considered for the Cal Grant program. After students complete their applications, be sure to assist them with acquiring and submitting a homeless determination letter (see Appendix A).

Table 1 outlines the application requirements and deadlines for postsecondary programs in California. While the UC and CSU applications are typically released on August 1st and October 1st, respectively, it is recommended that you work with the student to determine the exact application timeline for their specific program of interest.

Table 1 | Application Requirements and Deadlines for Postsecondary Programs

<table>
<thead>
<tr>
<th>Post Secondary Programs</th>
<th>California State University System</th>
<th>University of California System</th>
<th>California Community College System</th>
<th>Adult Education Career Technical Programs</th>
<th>Apprentice Programs</th>
<th>Career Residential Programs (i.e., Job Corps)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eligibility Requirements</td>
<td>2.0+ GPA A-G Courses</td>
<td>3.0 + GPA A-G Courses</td>
<td>No Minimum GPA: High School Diploma or equivalent recommended</td>
<td>No Minimum GPA: High School Diploma required or equivalent</td>
<td>No Minimum GPA: High School Diploma required for most programs</td>
<td>No Minimum GPA</td>
</tr>
<tr>
<td>Application Type</td>
<td>Application</td>
<td>Application and essay</td>
<td>Application</td>
<td>Application, Entrance exam may be required</td>
<td>Application Interest Form</td>
<td></td>
</tr>
<tr>
<td>Application Fee Waiver</td>
<td>Up to 4 CSU Campuses</td>
<td>Up to 4 CSU Campuses</td>
<td>N/A (free application)</td>
<td>N/A (free application)</td>
<td>N/A (free application)</td>
<td></td>
</tr>
<tr>
<td>Application Deadline</td>
<td>Typically November 30th</td>
<td>Typically November 30th</td>
<td>Open application, but applying by Spring of senior year is encouraged.</td>
<td>Check local programs for application timeline</td>
<td>Check local programs for application timeline</td>
<td>Check programs’ (e.g., Job Corps) for application timeline</td>
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# Homeless Youth FAFSA/CA Dream Act Tip Sheet for High School Counselors:

**You can help homeless youth succeed in college!**

Did You Know?

- The FAFSA/CA Dream Act is available on October 1st and filling it out sooner rather than later increases the maximum amount of aid available for the applicant.

- Filling out the FAFSA or CA Dream Act is just the first step in securing the best financial aid package. This checklist outlines the other crucial steps to ensure that students experiencing homelessness receive and maximize their financial aid. Remember, individualized assistance is the most effective. Keep in mind these considerations:

## Timing

**Before THE FAFSA/CA Dream Act**

- Ensure that FAFSA/CA Dream Act workshop materials are inclusive of homeless youth.

- Ask students if they have access to their social security number. If not, help the student, request a social security number, ensuring they have the proper documents to get a social security card. See more information here.

- Make sure students have a personal email address to enter on the application (not a school-based email since they may lose access after graduation).

- For students that express that they do not want to fill out a FAFSA/CA Dream Act, ensure they are aware of the benefits of financial aid and postsecondary education pathways and that completing an application does not commit them to going to college.

**During THE FAFSA/CA Dream Act**

- Be mindful that answering the challenge questions, which are used to help secure students’ accounts and are required to create an FSA ID, can serve as a trauma reminder or “trigger” for some students. The questions may pertain to relatives or past residences, and students who’ve experienced trauma may need additional support during this step.

- Assist students with creating a system to store their passwords and usernames in a safe location.

- Unaccompanied youth who are homeless or self-supporting and at risk of homelessness may qualify as an independent student on their FAFSA/CA Dream Act. Students who answer “yes” to this question do not need to report information about their parents or caregivers. Ensure that eligible students qualify for independent status. Youth who are experiencing homelessness with their family are dependent on the FAFSA/CA Dream Act and will need to include information about their parents or caregivers.

**After THE FAFSA/CA Dream Act**

- Create a WebGrants 4 Students Account at mygrantinfo.csac.ca.gov. It can take one to three weeks for the FAFSA to be processed before an account can be created.

- Verify that their high school GPA has been submitted by their school to the California Student Aid Commission and matched to their account to ensure Cal Grant eligibility and receipt. Students experiencing homelessness are more likely to change high schools, which can result in a failure in the GPA matching process.

- Remind students to update their accounts if their email/address/phone number changes (e.g., WebGrants, FAFSA, college portal, etc.).

- If verification of homeless status is required for financial aid or other campus-based resources, ensure that the school district or county office of education homeless liaison provides a homeless determination letter (see Appendix A).

- If you have a student who must provide an IRS Verification of Non-Filing (VNF), please see special considerations here: www.jbay.org/resources/irs-vnf/

- Encourage students to apply for scholarships, reach out to institution’s financial aid offices, and explore programs/resources available for students experiencing homelessness.

## VISIT


Or a comprehensive list of resources, tools, and trainings to help unaccompanied students experiencing homelessness navigate college and financial aid!
<table>
<thead>
<tr>
<th>1.</th>
<th>What changes will be made to the FAFSA that impact youth experiencing homelessness?</th>
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<tbody>
<tr>
<td></td>
<td>Big changes are coming to the FAFSA for the 2024–25 award year due to the FAFSA Simplification Act. However, many new provisions for students who are homeless or in foster care are planned to go into effect for the 2023–24 award year and are expected to be reflected on the new FAFSA available October 1, 2022. The biggest change is that homeless and foster care status does not need to be redetermined every year. Any student who was determined to be homeless or a foster youth and was an independent student will be presumed to maintain their independent status for the subsequent year. This streamlines the process for FAFSA renewals; previously, youth were required to provide documentation every year they applied for aid. Additionally, the list of individuals who can determine homeless status has broadened to include the director or designee of an emergency or transitional shelter, street outreach program, homeless youth drop-in center, or other program serving individuals who are experiencing homelessness (not just HUD or RHYA funded) and director or designee of a program funded under a TRIO or Gaining Early Awareness and Readiness for an Undergraduate Program (GEAR UP) grant. Stay up-to-date with upcoming provisions for the FAFSA by subscribing to the JBAY and SchoolHouse Connection newsletters.</td>
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<tr>
<th>2.</th>
<th>Can homeless youth who are not unaccompanied qualify for independent student status on the FAFSA/CADAA?</th>
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<td></td>
<td>No. Youth who are homeless but not unaccompanied, meaning they are with their parents, are not independent students. They will fill out the FAFSA/CADAA as instructed and include parental information.</td>
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<th>3.</th>
<th>Who can verify students’ homeless status for purposes of financial aid eligibility?</th>
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<tbody>
<tr>
<td></td>
<td>The following entities are authorized to verify students’ homeless status for financial aid:</td>
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<td></td>
<td>• High school or school district homeless liaisons</td>
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<td></td>
<td>• Director or designee of an emergency or transitional shelter, street outreach program, homeless youth drop-in center, or other program serving individuals who are experiencing homelessness</td>
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<tr>
<td></td>
<td>• Director or designee of a program funded under a TRIO or Gaining Early Awareness and Readiness for an Undergraduate Program (GEAR UP) grant</td>
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<tr>
<td></td>
<td>• A financial aid administrator at the student’s current institution or at another institution who previously made the determination</td>
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<td></td>
<td>These individuals can utilize the determination letter template (Appendix A) to create homeless verification letters for students.</td>
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<th>4.</th>
<th>What resources and supports are available to students experiencing homelessness once they’ve matriculated to college?</th>
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<td></td>
<td>Students experiencing homelessness are eligible for a variety of on-campus resources and supports based on either income or homeless status. These resources can vary from campus to campus so it is important to provide students with a “warm handoff” to appropriate advisors and support programs. On-campus programs and supports include:</td>
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<td></td>
<td>• Priority registration: Per AB 806, students who are verified as homeless within the past two years are eligible for priority registration.</td>
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<td></td>
<td>• Priority for on-campus housing: Per AB 1228, students who are verified as homeless must receive priority access to housing at University of California (UC), California State University (CSU), and California Community College (CCC) campuses. These institutions are also required to provide housing, if open, during academic breaks at no additional cost.</td>
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</tbody>
</table>
• Basic needs centers: Many colleges have Basic Needs Centers to assist with housing, food, and linkages to other on-campus resources such as mental health services and child care.

• Homeless liaisons: Every California Community College has a Homeless Youth Liaison who supports students with applying for and receiving financial aid. They also assist students with enrollment and connections to other services available on campus or in the community. A directory of Homeless Youth Liaisons at California Community Colleges can be found here. California State Universities and University of California campuses may also have a designated liaison. It is recommended that high school counselors support students experiencing homelessness with identifying and contacting the homeless liaison at the campus in which they plan to enroll.

• Educational Opportunity Program (EOP)/Extended Opportunity Programs and Services (EOPS): EOP and EOPS provide specialized support to low-income, first generation college students including academic support services and financial assistance.

• California College Promise Grant: Verified homeless youth are eligible for the California College Promise Grant (CCPG), formerly known as the Board of Governors, or BOG, fee waiver. Students are encouraged to apply through their community college. Information on submitting the application for the CCPG can be found here.

• Office of California Youth Apprenticeship Program (OYCAP): The OCYAP offers apprenticeship programs for young people ages 16 to 24 who are unhoused, in child welfare or juvenile justice systems, or otherwise facing barriers to employment.

5. What do I do if the financial aid office does not accept the student’s letter or asks for additional information?

Financial aid administrators must accept the homeless determination letter. According to the Application and Verification Guide (AVG) from the Department of Education, “a documented phone call with, or a written statement from, one of the relevant authorities is sufficient verification.” Financial aid administrators are “not required to confirm the answers to the homeless youth questions unless [they] have conflicting information.” The AVG also states that “it is not conflicting information if you disagree with an authority’s determination that a student is homeless.” Share this information with the financial aid office.

6. Can I continue to write a determination letter for students after their senior year?

Yes, you can continue to write determination letters for students after their senior year if you believe you have the necessary information to write a letter. However, due to the new FAFSA provisions, once an unaccompanied homeless youth is determined to be independent, they should be presumed to be independent for subsequent years and will not need to provide additional documentation.

7. What information is required in a homeless determination letter?

The homeless determination letter needs to state that the student meets the definition of an unaccompanied homeless youth or unaccompanied youth who is at risk of homelessness and self-supporting. The letter must also include the letter writer’s contact information and role as an authorized entity to make this determination. The letter does not need to go into the reasons why a student is experiencing homelessness. A homeless determination letter template is available in Appendix A.

8. How do counselors identify homeless students on their caseload?

High school counselors can utilize their Student Information System (SIS) to identify students who are experiencing homelessness. They can also access the 1.18 FRPM, 8.1 Student Profile, 5.5 Homeless Student, and 5.4 Homeless Students Enrolled reports in CALPADS, though the SIS may have more up-to-date information.

9. If a new student arrives at or leaves my school, what do I need to know to ensure that they qualify for financial aid?

If the student is awarded a Cal Grant, the high school that first submitted the student’s GPA will be required to verify the student’s high school graduation date. If the school that submitted the GPA is different from the school from which the student graduated, it may require contacting the California Student Aid Commission to ensure that the student’s information is updated, including their high school graduation information and address.
10. What if the student’s name or address changes after they submit a FAFSA/CADAA and create a WebGrants account?

The student’s name on WebGrants and the FAFSA/CADAA must match their Social Security card and the school’s official student record. Below is guidance, depending on the nature of the error:

Mismatched Names
Errors on FAFSA/CADAA – Assist student with correcting their name and resubmitting the FAFSA/CADAA application.

Errors on WebGrants – If the correction is minor (such as a dash or space removed/added), a counselor can call California Student Aid Commission (CSAC) directly at (888) 294-0153. If the correction is more significant, the student must complete the CSAC form G-10 (located under “student forms” at csac.ca.gov). The student is required to provide two forms of ID. NOTE: CSAC will need to verify the student’s name on a school record. If the student’s name does not match the official student record, the student must correct the school record name first and then submit the G-10 form.

Mismatched Addresses
If the youth has recently moved, assist them to update their address in their WebGrants for Students account or call CSAC directly at (888) 224-7268. Additionally, assist the youth to update their address in their FAFSA or CADAA.

If the youth’s address does not match the GPA submitted by the school and the address on file in WebGrants, this will result in a non-match and they will not be awarded a Cal Grant until the information is corrected.

Need assistance or have questions? Contact CSAC Institutional Support at (888) 294-0153/ schoolsupport@csac.ca.gov

11. What if I’m not sure if the student completed their FAFSA/CADAA?

There are multiple options:

1) Assist the student to log into their FAFSA to verify that their FAFSA has been successfully completed and processed.

2) Verify completion via WebGrants. If you do not have access to WebGrants you can reach out to your school’s WebGrants Administrator or your district’s WebGrants Administrator.

3) Verify the student in the WebGrants Administrator account within the “Student Summary” report. Each district has their own account.

4) Encourage the student to create and sign into their WebGrants for Students account to check on the status of their application. A WebGrants for Students account can be created at mygrantinfo.csac.ca.gov.

5) If you are participating in the FAFSA/CADAA Challenge for Students Experiencing Homelessness, you can contact sarah@jbay.org to gain access to the WebGrants WinSCP secure file transfer system to verify FAFSA/CADAA completion.

Note that it can take two to three weeks from the submission of the FAFSA or CADAA for the application to be processed and reflected in WebGrants.

12. Who can sign the “Opt-Out Form” on behalf of unaccompanied homeless youth as detailed in AB 469?

AB 469 requires LEAs to document 12th graders who elect not to submit, or are determined exempt from submitting, a FAFSA or CADAA. The state’s model opt-out form requires a signature by a parent or guardian. If an unaccompanied homeless youth wishes to opt out of completing a FAFSA or CADAA, consult with your school administrators regarding how this should be documented.
Independent Student Status of Unaccompanied Homeless Youth Determination Letter for the 2023–2024 FAFSA.1

To Whom It May Concern:

This form conveys my determination that after July 1, 2022, [NAME OF STUDENT] was:

☐ an unaccompanied homeless youth, as defined by the FAFSA Simplification Act (Public Law No: 116–260).

☐ an unaccompanied, self-supporting youth at risk of homelessness.

Student’s SSN:  
Student’s DOB: 

Student’s Mailing Address:  
[if the student does not have a stable address, you may list the name, phone number and mailing address of a friend or relative, or the school]

Under the FAFSA Simplification Act (Public Law No: 116–260), I am authorized to document this student’s living situation and determine his/her independent student status as an unaccompanied homeless youth, or an unaccompanied, self-supporting youth at risk of homelessness. Financial aid administrators must consider and accept this documentation, unless there is specific documented conflicting information. Please address any questions to me at the number or e-mail address listed below.

SIGNATURE    DATE

PRINT NAME    PHONE

EMAIL

TITLE    AGENCY

ROLE | Circle One:

- School district homeless liaison, or designee of the liaison.
- Director or a designee of a director of an emergency or transitional shelter, street outreach program, homeless youth drop-in center, or other program serving individuals who are experiencing homelessness.
- Director or a designee of a director of a program funded under TRIO or GEAR UP.
- A financial aid administrator at the same or another institution who previously made a determination.

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1. This form is applicable for students who are enrolling in college for the first time for the 2023-24 award year, or who were not previously determined to be an unaccompanied homeless youth, or an unaccompanied youth who is self-supporting and at risk of homelessness. Students who were determined to be unaccompanied homeless youth, or at unaccompanied youth who is self-supporting, and at risk of homelessness, in the prior award year are presumed to be independent for each subsequent year at the same institution, unless the student informs the institution that circumstances have changed, or the institution has specific conflicting information about the student’s independence, and has informed the student of this information.
A student who lacks fixed, regular, and adequate housing is considered homeless. This is broader than just living “on the street.” It includes temporarily living with other people because the student had nowhere else to go; living in substandard housing (if it doesn’t meet local building codes or the utilities are turned off, it is generally not adequate); living in emergency or transitional shelters, for example, trailers provided by the Federal Emergency Management Agency (FEMA) after disasters; or living in motels, camping grounds, cars, parks, abandoned buildings, bus or train stations, or any public or private place not designed for humans to live in. It also includes living in the school dormitory if the student would otherwise be homeless. A student living in any of these situations and fleeing an abusive parent may be considered homeless even if the parent would provide financial support and a place to live.

<table>
<thead>
<tr>
<th>TERM</th>
<th>DEFINITION</th>
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<tbody>
<tr>
<td>Homeless</td>
<td>A student who is not living in the physical custody of a parent or guardian is considered unaccompanied.</td>
</tr>
<tr>
<td>Youth</td>
<td>Any student who is not yet 24 may qualify for a homeless youth determination.</td>
</tr>
<tr>
<td>Self-Supporting</td>
<td>A student who pays for their own living expenses—including for fixed, regular, and adequate housing—is considered self-supporting.</td>
</tr>
<tr>
<td>At risk of being homeless</td>
<td>A student whose housing may cease to be fixed, regular, and adequate is considered at risk of being homeless—for example, a student who is being evicted and has been unable to find fixed, regular, and adequate housing.</td>
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</tbody>
</table>